

Healing Essence Massage

Pamela C. Pomplun-Morgan

Licensed/Certified Massage Therapist (LMT/CMT)

507-351-3236

www.healingessencemassage.com

Missed/Cancelled Appointment Policy

I want to thank you for choosing me as your massage therapist. In order to provide you and my other clients with the best care, I request that you follow my guidelines regarding broken and/or cancelled appointments. Please remember that I have reserved appointment times especially for you. Therefore, I request at least 24 hours notice in order to reschedule your appointment. This will enable me to offer your cancelled time to other clients that desire massage. When you cancel your appointment at the last minute, everyone loses – you, me, and other clients that would like to utilize your appointment time.

If you fail to arrive for a scheduled appointment or if you don't call to cancel 24 hours prior to your scheduled appointment, you will be charged in full for that missed appointment. Please realize how important it is to keep your reserved time. Thank you for your consideration of my policies and for the opportunity to be your massage therapist of choice.

Sales Tax Policy

Sales tax is required in Minnesota for massage services unless deemed medically necessary. A medical referral from a doctor is required for massage services to exclude sales tax.

Name: _____ **Date:** _____